



Customer Solutions – Air & Ocean

DB Schenker

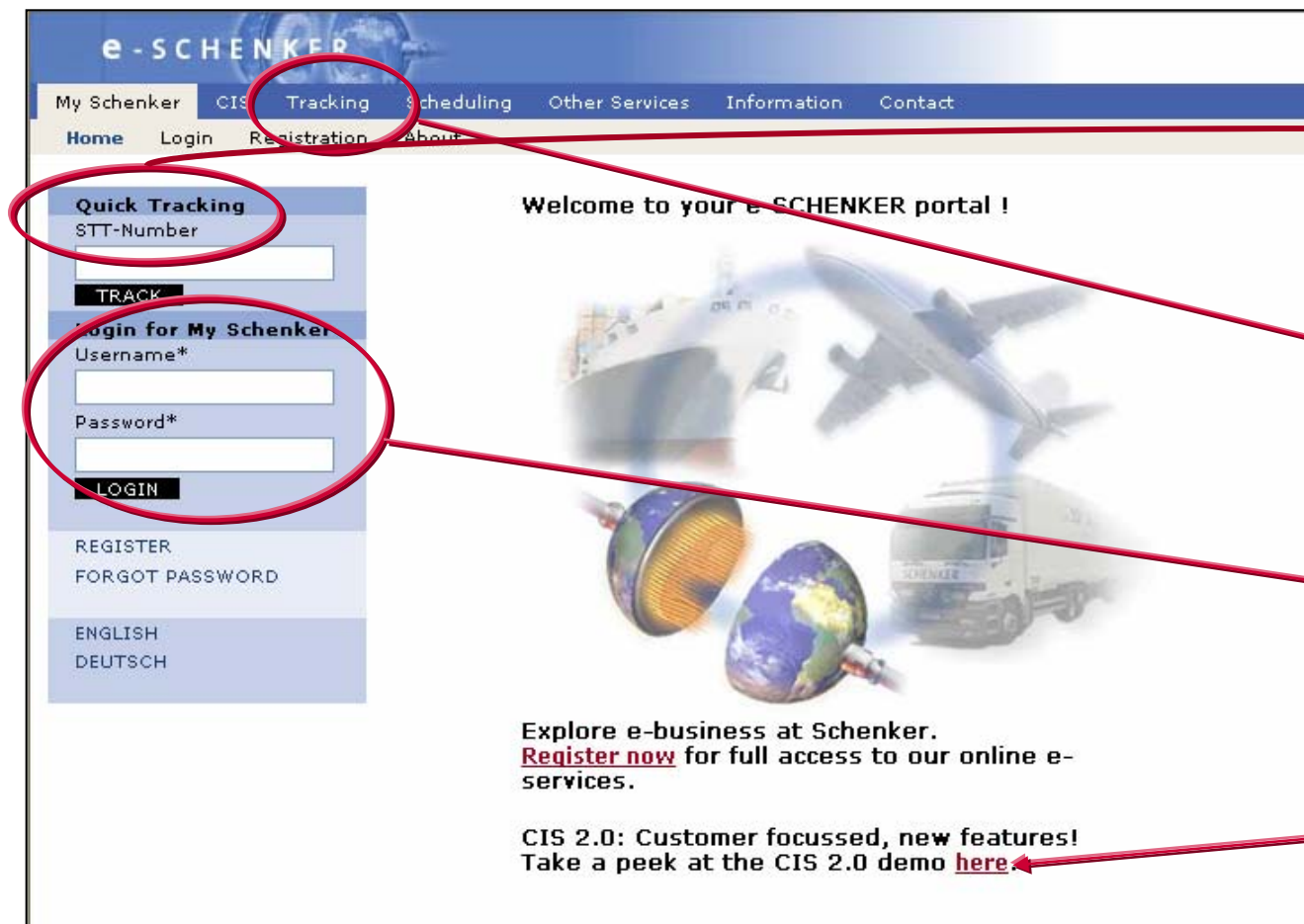
La divisione Trasporti e Logistica

di Deutsche Bahn AG

Settembre 2008 – Schenker Italiana SpA

SCHENKER E-SERVICES : PORTALE

Log on a: **www.schenkerit.com**



**Opzione 1) “Quick Tracking“
aereo e mare**

Richiede solo il numero di STT

Opzione 2) “Tracking“

**Possibile con altri numeri di
riferimento**

Opzione 3) “CIS2“

Accesso con password

Clicca “here” per una demo

Opzione 1) QUICK TRACKING

Quick Tracking
STT-Number

TRACK

Login for my Schenker

Username*

Password*

LOGIN

REGISTER

FORGOT PASSWORD

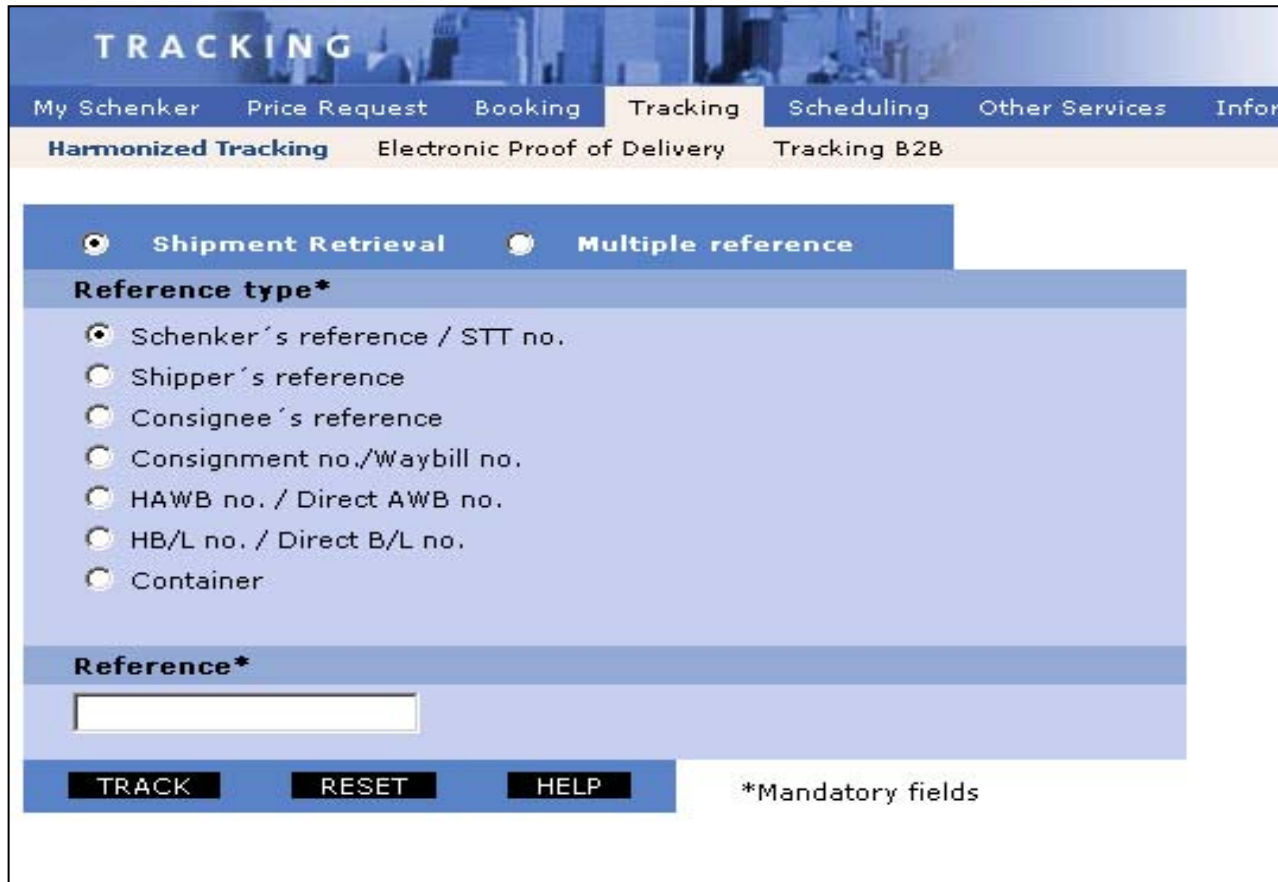
ENGLISH

DEUTSCH

Shipment Details						
STT no.	Export Branch	HAWB no.	MAWB no./direct AWB no.	Service		
8408650574	BAX FREMONT	SFO89478675	17268426842	door to airport		
Departure		Destination				
SFO / SAN FRANCISCO INTL,		MIL / MILAN				
ETD		ETA				
28-May-2008 17:20		30-May-2008 22:45				
Flight		Carrier				
CV7754/28 / CV7565/30		CARGOLUX AIRLINES INTERNATIONAL				
No. of Pieces		Gross Weight		Total Volume		Delivery Terms
6		35.00kgm		0.310cbm		ex works
Shipper's Reference		Consignee's Reference		Multiple References		
				08947867504256		
Display events						
Milestone						
Event	Description	Reasoncode	Location	Date	Recipient	Comment
DLV	DELIVERED TO CONSIGNEE		MILAN	06-Jun-2008		
CCD	CARGO CLEARED BY CUSTOMS		MILAN	05-Jun-2008		
ARV	ARRIVED AT:		MILAN	30-May-2008		VOLO CV7565 DEL 30/05/08
DEP	DEPARTURE/CONFIRMED ON BOARD		BAX HAWTHORNE	28-May-2008		CV7754/28MAY;LAG;LUX
BKD	BOOKED ON FLIGHT/VESSEL		SAN FELIPE	28-May-2008		TRK9999/27MAY;SFH;LAX
ARV	ARRIVED AT:		LOS ANGELES INTL, CA	28-May-2008		TRK9999/27MAY;SFH;LAX
BKD	BOOKED ON FLIGHT/VESSEL		SAN FELIPE	27-May-2008		TRK9999/27MAY;SFH;LAX
DEP	DEPARTURE/CONFIRMED ON BOARD		SAN FELIPE	27-May-2008		TRK9999/27MAY;SFH;LAX
PKD	CARGO COMPLETE IN HANDS OF EXPORT F		SAN FRANCISCO INTL, CA	27-May-2008		
<p>CONTINUE BACK HELP</p>						

- ✓ Login non necessario
- ✓ Ricerca diretta attraverso il numero di STT
- ✓ Non sono evidenziate informazioni "sensibili"

Opzione 2) TRACKING



The screenshot shows the DB Schenker Tracking web interface. At the top, there is a navigation menu with options: My Schenker, Price Request, Booking, Tracking (selected), Scheduling, Other Services, and Inform. Below the navigation menu, there are three tabs: Harmonized Tracking (selected), Electronic Proof of Delivery, and Tracking B2B. The main content area has two radio buttons: Shipment Retrieval (selected) and Multiple reference. Below this, there is a section titled "Reference type*" with a list of radio buttons: Schenker's reference / STT no. (selected), Shipper's reference, Consignee's reference, Consignment no./Waybill no., HAWB no. / Direct AWB no., HB/L no. / Direct B/L no., and Container. Below the "Reference type*" section, there is a section titled "Reference*" with a text input field. At the bottom of the form, there are three buttons: TRACK, RESET, and HELP. To the right of these buttons, there is a note: *Mandatory fields.

- ✓ Login non necessario
- ✓ Ricerca rapida e semplice dello status della spedizione
- ✓ Ricerca della spedizione con vari riferimenti

Opzione 3)

CIS2 - Customer Information System

Quick Tracking
STT-Number

TRACK

Login for My Schenker
Username*

Password*

LOGIN

REGISTER
FORGOT PASSWORD

ENGLISH
DEUTSCH

Welcome to your e-SCHENKER portal !



Explore e-business at Schenker.
Register now for full access to our online e-services.

CIS 2.0: Customer focussed, new features!
Take a peek at the CIS 2.0 demo here.

- ✓ Login necessario
- ✓ Selezioni predefinite
per ricerche più rapide:
 - Ricerca per evento
 - Spedizioni in transito
- ✓ Documenti in formato pdf

CIS2 - Customer Information System – Richiesta registrazione

Registration e-Schenker Services

Company information

Company name* Street/P.O. Box*

Postal code* City*

State/Province Country*
 Albania

Industry Department
Please select

Schenker Customer ID

Customer's Tax ID Customer ID Airfreight

Customer ID Seafreight

Customer ID Land transport

Please use the customer id fields only after consultation with your responsible branch.

Personal information

First name* Last name*

Title Gender
 Female

Phone* Fax

e-mail* Preferred communication method
 e-mail

Additional information

For reasons of security, the password must have 8 characters minimum and 15 characters maximum. The password must be a combination of letters and numerals as well as contain minimum 2 numerals and 4 letters. Identical letters and numerals should not be used more than twice, special characters are not permissible.

We recommend that the password be made up of a combination of uppercased and lowercased letters and numerals (e.g. MeGeJa07). Likewise, your password should not contain any fractions of your name or email address.

Login name*

Password* Re-enter password.*

Preferred language
English

Registration for desired services

Price Request **INFO** CIS 2.0 **INFO**

SEND REGISTRATION **RESET** *Mandatory fields

Sezione obbligatoria con dati aziendali

Da non compilare

Sezione obbligatoria con dati personali

Scegliere un proprio login e una password

Campi non modificabili

CIS2 - Customer Information System – maschera principale

CUSTOMER INFORMATION SYSTEM

My Schenker Price Request **CIS 2.0** Tracking Scheduling Other Services Information Contact

Selection Settings Help Demo Feedback About

Change Current Project

XXSITT/SICO/IT1010SJC CHANGE

Selection Mode

- In transit
- With exception event
- By last milestone
- By specific milestone
- Customer criteria
- Schenker criteria
- load default selection

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Shipments / P.O.s by specific milestone

Project ID:

Milestone: CARGO COMPLETE IN HANDS OF EXPORT FWD/AGENT (PKD)

Export Country*: all countries

Import Country*: all countries

Port of Departure*: LIST

Port of Destination*: LIST

From Event Date: 2008-05-01

To Event Date: 2008-05-31

all

all references*

Transport Mode: Air Sea all

Result: on Screen by e-mail

SUBMIT CLEAR SAVE AS DEFAULT SELECTION

Vedi diapositiva
seguinte



CIS2 - Customer Information System – selezioni disponibili

Selection Mode	
In transit	<input type="checkbox"/>
With exception event	<input type="checkbox"/>
By last milestone	<input type="checkbox"/>
By specific milestone	<input checked="" type="checkbox"/>
Customer criteria	<input type="checkbox"/>
Schenker criteria	<input type="checkbox"/>
load default selection	<input type="checkbox"/>

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SICO
IT1010SJC
laura.marciano

Ogni tipo di selezione rappresenta un diverso tipo di ricerca:

- Quali spedizioni sono in corso?
(in transit)
- Quali spedizioni hanno eventi non previsti?
(exception events)
- A che punto è la spedizione?
(by last milestone)
- Quali spedizioni hanno uno specifico status?
(by specific milestone)

CIS2 - Customer Information System – criteri di ricerca „customizzati“

CUSTOMER INFORMATION SYSTEM

My Schenker Price Request **CIS 2.0** Tracking Scheduling Other Services Information Contact

Selection Settings Help Demo Feedback About

Change Current Project

XXSITT/SICO/IT1010SJC

Selection Mode

In transit

With exception event

By last milestone


By specific milestone

Customer criteria

Schenker criteria

load default selection

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Customer specific search criteria 

Project ID: XXSITT

ARTICLE NUMBER *

Commercial Inv. No. *

all references *

all references

AD Master Number

ALLOTMENT OWNER

ARTICLE NUMBER

Advanced Shipping No

B/L Index Number

BAX HAWB Number

BAX Org. Waybill No.

Booking ID

Brand

CUSTOMER BOOKING REQ

CUSTOMER RATE REFS

CUSTOMER REFERENCE

Carrier Booking Numb

Color

Commercial Inv. No.

Ctc. Person Shipper

Customer Ref. Pieces

DELIVERY ZONE

Delivery Order No.

Despatch ID

EDI TYPE

EQUIPMENT CODE

Ein No. For Aes-Cust

Envirotainer

Factory Code

Fish Packing Station

ITN Number

Joint xrefs

Lloyd's Number

on Screen by e-mail

is filled

Inoltre ogni tipo di selezione dà la possibilità di limitare la ricerca a livello “individuale” per un Tracking più veloce e accurato

CIS2 - Customer Information System – eccezioni

CUSTOMER INFORMATION SYSTEM

[My Schenker](#)
[Price Request](#)
[CIS 2](#)
[Tracking](#)
[Scheduling](#)
[Other Services](#)
[Information](#)
[Contact](#)

[Selection](#)
[Event-Entry](#)
[Settings](#)
[Help](#)
[Demo](#)
[Feedback](#)
[About](#)

Change Current Project

XXSITT/SICO/IT1010SJC

Selection Mode

In transit

With exception event

By last milestone

By specific milestone

Customer criteria

Schenker criteria

load default selection

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Shipments / P.O.s with exception events i

Project ID:

Exception Event:

all

CARGO DAMAGED (IDAM)

CARGO NOT DELIVERED (INDL)

CHANGED DELIVERY DATE TO CONSIGNEE (ICDD)

GOODS DELAYED (IDEL)

CARGO HAS BEEN SPLIT (ISPL)

CHANGED ESTIMATED TIME OF ARRIVAL OF FLIGHT/VESSEL (ICTA)

CHANGED ESTIMATED TIME OF DEPARTURE (ICTD)

REBOOKED ON FLIGHT/VESSEL (IRBK)

PICK UP CHANGED (IPCK)

RECEIVING DISCREPANCIES ENCOUNTERED (IDIS)

Export Country*:

Import Country*:

Port of Departure*:

Port of Destination*:

From Event Date:

To Event Date:

Transport Mode: Air Sea All

Result: on Screen by e-mail

* One of these fields has to be filled

✓ Diverse eccezioni (exception events) possono essere inserite e ricercate per specifica tratta e data

✓ Su richiesta, ogni eccezione può essere legata ad un e-mail alert automatico

CIS2 - Customer Information System – dettagli

1 of 1

Navigation icons

New select

Detail

Linked PO

Customer ref

Documents

Print

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Shipment Details ▼ LESS

STT Number	8408650574	AWB/BL-No.	SFO894
		Carrier (M)AWB/(M)BL	17268426842
Transport Mode	AIR	Flight/Vessel	CV7754/28 CV7565/30
Place of Loading			
Port of Departure	SFO SAN FRANCISCO INTL, CA		
Port of Destination	MIL MILAN		
Place of Delivery			
Shipper	A, 95131, US		
Consignee	MILANO, EQ, IT		
Nature of goods	INTEGRATED CIRCUITS		
Service Level	SCHENKERjetcargo Business	Service Type	DOOR-TO-AIRPORT
Estimated Time of DEP	2008-05-28 17:20:00	Estimated Time of ARV	2008-05-30 22:45:00
Number of Pieces	6	Total Volume	0.31 MTQ
Gross Weight	35.0 KGM	Chargeable Weight	52.0 KGM
Incoterms	EXW ex works		
Dangerous Goods	NO		
Charges total collect	3D	Charges total prepaid	0.0 USD

Milestones in local time | **Milestones in GMT** ▼ MORE

PKD	BKD	DEP	ARV	CCD	DLV
2008-05-27 14:00:00 SFO	2008-05-28 08:07:00 SFH	2008-05-28 21:15:00 LAG	2008-05-30 07:54:00 MIL	2008-06-05 09:00:00 MIL	2008-06-06 09:46:00 MIL

Contact Information ▼ MORE

- ✓ **Dettagli di spedizione**
- ✓ **Lo status corrente è chiaramente evidenziato**
- ✓ **Funzione di visualizzazione e download dei documenti**

CIS2 - Customer Information System – funzione di download

	STT Number ▲	House AWB/BL- No.	Carrier (M)AWB/ (M)BL	Transport Mode	Estimated Time of DEP	Estimated Time of ARV	Departure Portcode	Port of Departure	Destination Portcode
1	3927000682	TYO19136165	02077886675	AIR	2008-03-31 21:45:00	2008-04-03 07:00:00	TYO	TOKYO	MIL
2	3927000687	OSA59066974	05539385404	AIR	2008-03-29 14:00:00	2008-03-29 18:30:00	OSA	OSAKA	MXP
3	3927000692		JPTYO4010800768	SEA	2008-03-26 00:00:00	2008-04-26 00:00:00	JPYOK	YOKOHAMA, KANAGAWA	ITTRS
4	3927000692	JPTYO4210801797	HKHKG4100801869	SEA	2008-04-10 00:00:00	2008-04-30 00:00:00	JPTYO	TOKYO	ITGEN
5	3927000692	OSA59067493	05510342231	AIR	2008-03-27 13:55:00	2008-03-27 18:30:00	OSA	OSAKA	MXP
6	3927000692	JPTYO4210801818	HKHKG4100801869	SEA	2008-04-10 00:00:00	2008-04-30 00:00:00	JPTYO	TOKYO	ITGOA
7	3927000692	OSA59067507	05510342216	AIR	2008-03-27 13:55:00	2008-03-27 18:30:00	OSA	OSAKA	MXP
8	3927000692	JPTYO4210801821	HKHKG4100801874	SEA	2008-04-10 00:00:00	2008-04-30 00:00:00	JPTYO	TOKYO	ITGOA
9	3927000693	TYO19138802	02077910405	AIR	2008-03-28 10:30:00	2008-03-31 06:30:00	TYO	TOKYO	TRS
10	3927000693	TYO19138823	05510331554	AIR	2008-03-29 14:00:00	2008-03-29 18:30:00	TYO	TOKYO	MXP
11	3927000693	NGO89024531	50712526006	AIR	2008-03-28 00:00:00	2008-03-29 00:00:00	NGO	NAGOYA	MIL
12	3927000693	TYO19138842	05510331554	AIR	2008-03-29 14:00:00	2008-03-29 18:30:00	TYO	TOKYO	MXP
13	3927000693	TYO19138883	05510331554	AIR	2008-03-29 14:00:00	2008-03-29 18:30:00	TYO	TOKYO	MXP
14	3927000693	NGO89024551	05536166093	AIR	2008-03-27 00:00:00	2008-03-27 00:00:00	NGO	NAGOYA	MIL
15	3927000694	JPTYO4210801868	HKHKG4100801824	SEA	2008-04-07 00:00:00	2008-04-27 00:00:00	JPTYO	TOKYO	ITGOA

**Scarico in Excel o invio via e-mail
per funzioni statistiche**

CIS2 - Customer Information System – Funzione di reporting

STT	B/L or HB/L	SHIPPER	C.NEE	POL	POD	VESSEL	ETD	ETA	CONTAINER	TYPE	PIECES	WEIGHT	CBM	PKD - Actual Pickup Date	ARV - Actual Arrival POD	DLV - Actual Delivery
15673000978	CNWUX40066			CNSHA	GBFXT	CSCL ASIA	28.gen.06	03.mar.06	FSCU 6048	40HC	2.016	88.704,00	604,80	25.gen.06	21.feb.06	28.feb.06
15673000978	CNWUX40066			CNSHA	GBFXT	CSCL ASIA	28.gen.06	03.mar.06	GLDU 703	40HC	2.016	88.704,00	604,80	25.gen.06	21.feb.06	28.feb.06
15673000978	CNWUX40066			CNSHA	GBFXT	CSCL ASIA	28.gen.06	03.mar.06	GSTU 757	40HC	2.016	88.704,00	604,80	25.gen.06	21.feb.06	28.feb.06
15673000978	CNWUX40066			CNSHA	GBFXT	CSCL ASIA	28.gen.06	03.mar.06	TGHU 744	40HC	2.016	88.704,00	604,80	25.gen.06	21.feb.06	28.feb.06
15673000978	CNWUX40066			CNSHA	GBFXT	CSCL ASIA	28.gen.06	03.mar.06	ZCSU 819	40HC	2.016	88.704,00	604,80	25.gen.06	21.feb.06	01.mar.06
15673000978	CNWUX40066			CNSHA	GBFXT	CSCL ASIA	28.gen.06	03.mar.06	ZCSU 821	40HC	2.016	88.704,00	604,80	25.gen.06	21.feb.06	01.mar.06
15673000978	CNWUX40066			CNSHA	GBFXT	CSCL ASIA	28.gen.06	03.mar.06	ZCSU 828	40HC	2.016	88.704,00	604,80	25.gen.06	21.feb.06	01.mar.06
15673000978	CNWUX40066			CNSHA	GBFXT	CSCL ASIA	28.gen.06	03.mar.06	ZCSU 829	40HC	2.016	88.704,00	604,80	25.gen.06	21.feb.06	01.mar.06
15673000994	CNWUX40066			CNSHA	ESVLN	E.R.LONDON	12.feb.06	16.mar.06	HLXU 612	40HC	750	33.000,00	225,00	08.feb.06	12.mar.06	16.mar.06
15673000994	CNWUX40066			CNSHA	ESVLN	E.R.LONDON	12.feb.06	16.mar.06	HLXU 624	40HC	750	33.000,00	225,00	08.feb.06	12.mar.06	16.mar.06
15673000994	CNWUX40066			CNSHA	ESVLN	E.R.LONDON	12.feb.06	16.mar.06	HLXU 625	40HC	750	33.000,00	225,00	08.feb.06	12.mar.06	16.mar.06
15673000996	CNWUX40066			CNSHA	ITAOI	LT UNIVERSO	13.feb.06	16.mar.06	CRXU 902	40HC	750	33.000,00	225,00	09.feb.06	16.mar.06	26.mar.06
15673000996	CNWUX40066			CNSHA	ITAOI	LT UNIVERSO	13.feb.06	16.mar.06	TGHU 755	40HC	750	33.000,00	225,00	09.feb.06	16.mar.06	26.mar.06
15673000996	CNWUX40066			CNSHA	ITAOI	LT UNIVERSO	13.feb.06	16.mar.06	TGHU 855	40HC	750	33.000,00	225,00	09.feb.06	16.mar.06	26.mar.06

- ✓ **Report generato direttamente in Excel**
- ✓ **Può essere inviato automaticamente ad una specifica mailing list**
- ✓ **Può essere schedulato (giornaliero – settimanale..)**
- ✓ **Contiene dati aggiornati in tempo reale**

CIS2 - Customer Information System – documenti

CUSTOMER INFORMATION SYSTEM

My Schenker Price Request **CIS 2** Tracking Scheduling Other Services Information Contact

Selection Event-Entry Settings Help Demo Feedback About

1 of 1

Shipment Details

STT Number	84070014
AWB/BL-No.	BOS18066
Transport leg	1

Document upload

Type	File	Document name
Shipment Document	<input type="text"/> <input type="button" value="Sfoglia..."/>	<input type="text"/> <input type="button" value="UPLOAD"/>

Documents

Document name	Format	Creation Date	Note
Air Waybill	(pdf)		generated

Please note that Acrobat Reader software must be installed to view these documents.
You can download the Acrobat Reader software [here](#)

If you have Problems to view the documents with your browser, please right-click on the documents link and choose "save target as" to save the document on your harddisk.
After that you can open the document from your hard disk.

Print

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✓ Documenti in formato pdf

✓ Solitamente usato per:

- Airwaybill / Ocean B/L
- Fattura commerciale
- Packing List
- e-pod



**Schenker fornisce a livello globale
soluzioni logistiche integrate.**